

AMCS Mission

To improve lives through care, support and empowerment to create an equitable, just and compassionate multicultural society that is age-friendly and inclusive of diverse Australians.

AMCS Values



Clients First



Respect and Diversity



Our People



Quality



Continuous Improvement



Compliance

Why Choose AMCS?

- ✓ Over 40 years of multicultural expertise
- ✓ Not-for-profit, values-based organisation
- ✓ Tailored support at home, in the community & for organisations
- ✓ Bilingual staff & culturally matched support
- ✓ Flexible, personalised services
- ✓ A friendly & caring team that respects your culture



The Support Workers are lovely. It's a pleasure to have them in the house.

P. Nichols



Contact Us

Melbourne

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Geelong

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www.amcservices.org.au

Scan to connect



Some programs receive funding from the Australian Government Department of Health, Disability and Ageing. This brochure contains general information only and does not necessarily reflect the views of the Australian Government.
ACN: 657 306 431



Australian Multicultural
Community Services

We Care,
We Support,
We Empower



Home Care Support & Community Services

- ✓ Over 40 years of experience
- ✓ Not-for-profit, values driven organisation
- ✓ Trusted multicultural support



Call us today (03) 9689 9170

www.amcservices.org.au

English



Your Trusted Multicultural Community Care Organisation

AMCS supports multicultural Victorians with inclusive, respectful and reliable care - both in the home and in the community. We help older people stay safe at home, provide tailored carer support, and offer social support within the community.

Our services are designed to empower individuals and families to live with dignity, independence, and connection.

Our service areas: Melbourne Metro, Geelong, and surrounding areas.



Our Services at a Glance



Support at Home

Commonwealth Home Support Programme (CHSP) and the Support at Home Program (Previously the Home Care Package Program)

Eligibility: Seniors aged 65+ (or 50+ for Aboriginal and Torres Strait Islander people) living at home.

Our Home Care Support Services include:

- ✓ Domestic Assistance (cleaning, laundry)
- ✓ Transport (to shopping, medical appointments)
- ✓ Social Support (companionship, social activities)
- ✓ Personal Care (showering, dressing, meal preparation)
- ✓ Allied Health (referrals to nurses, physios, podiatrists)

And more.

Companion Services

Enjoy visits from a caring volunteer who speaks your language and shares your interests.

Health & Wellness Checks

Comprehensive health checks at home by our experienced nurses, ensuring comfort, early detection, and personalised care.

Group Social Support

We provide a range of social activities, cultural events, outings and workshops for our senior community.

Respite Services

Providing a break for carers, with peace of mind that your loved one is safe, cared for and supported.



It has been life changing for me to have language and culturally specific services from AMCS. They understand me 100% and I have full trust in them.

R.G.



Support in the Community

Dementia Support

Free dementia centres in Melbourne and Geelong offer safe spaces, support, referrals, group activities, and connection for carers and individuals.

Connections For Wellbeing

Free multicultural program to help people over 21 connect, learn new skills, try new things and build community.

Information & Advisory

Social work services that help navigate the aged care system, understand eligibility, and connect with the right supports.

Volunteer Resource Centre – Volunteer West

Connecting people of all ages with inclusive volunteer opportunities across Melbourne's west to strengthen wellbeing and community resilience.

Carer Support Services

Respite, equipment, and tailored help to improve carers' wellbeing and provide essential breaks from their role.

Education & Capacity-Building

Culturally tailored education and capacity-building sessions covering a variety of topics to support awareness, safety, and independence in CALD communities.



Support for Organisations

Multicultural Advisory Services

Support for diverse communities by sharing expertise with leaders, services, and government to strengthen inclusion, capability, and collaboration.

Community Organisation Support

Support for organisations through knowledge sharing, training, and mentoring to help them deliver more inclusive, culturally responsive services for diverse communities.